

## **The Bromley Guest House Access Statement**

### **Introduction**

Our Guest House is centrally situated in Great Yarmouth close to Britannia Pier and the main shopping area. There are nine guest rooms within the main building and two guest rooms in the courtyard annexe. The property is over a hundred and fifty years old and whilst we aim to meet the needs of all our guests there are some period features which might make access difficult for people with limited mobility. We are located at the end of a cul-de-sac. There are rooms at different levels, steps into the property from the front entrance and between rooms. There is also access to the annexe rooms to the rear of the property from the car park which is through a rear gate 50 cms wide with a small curb which is 10cms high.

Rooms are of typical proportions of this era and therefore not suitable for wheelchair users.

### **Pre-Arrival**

- We are located at the end of a cul-de-sac which leads to the main shopping street. Our location is central therefore is suited to those travelling without a car.
- The nearest newsagent shop is one minute walk away. The nearest post office is 10 minutes walk.
- The bus station is five minutes walk away in the town centre. There is a regular bus service to many of the surrounding areas and
- The nearest railway station is Vauxhall, within Yarmouth which is approximately 3 miles away. Taxis are usually available at the station but we can book one for you in advance if required.
- There are several local taxi companies; we can make bookings in advance for you.
- We regret that we are therefore unable to accommodate dogs.
- We regret we do not have facilities to prepare documents in braille.
- Our website [www.bromleyhotel.co.uk](http://www.bromleyhotel.co.uk) provides pictures of our accommodation and further information about the services we provide.
- You can contact us by telephone, text, e-mail or fax. Please see the "Contact Information" section of this document for full details.

### **Arrival and Car Parking**

- Please advise us of your anticipated arrival time so that we can be sure we are here to welcome you.
- To ensure your accommodation is ready we ask that guests do not normally arrive before 2.00pm. Earlier arrival may, however, be possible by arrangement.
- Parking is available in four designated bays at the rear of the property, the bays are part of a larger free car park with parking for approximately fifty vehicles.
- We offer assistance with luggage.

## **Main Entrance**

- There are two steps of 16 cms high up to the front door and one step from the footpath of 16 cms height through the front gate which is 1 metre wide.
- The front door is normally locked please ring the door bell located to the left hand side.

## **Guest Accommodation – Public Areas**

- The porch leads into the bar area with two sofas and coffee table. The flooring is carpet. Bar meals can be served in this area.
- The bar area leads into a hallway. The guest dining room is located through a door directly to the right the doorway is 68 cms wide. At one end of this room is an area for relaxing with two sofas and a coffee table. There is a guest television with freeview, DVD player and a selection of magazines.
- From the hallway there are two steps down to the back door of the property with no hand rail. Adjacent to the back door is the downstairs cloakroom this is available for guests to use at all times. The doorway is 69 cms wide. Access to the courtyard and ground floor chalet bedrooms is through the back door with a 21 cm step.
- The courtyard floor is flat. There are two garden tables and chairs and a wooden bench for guest use. There is no smoking allowed in the courtyard.
- The two chalet rooms are each accessed through a upvc door with a small threshold 10 cms high and 19 cms wide. Each chalet has en-suite shower facilities with hand sink and toilet. There is a step 15 cms high into the shower. The showers are thermostatically controlled. Each room has a standard size double bed. One room ( room 18) has access to the bed from one side only.
- There are 16 stairs to the first floor with a half turn to the right. There is a hand rail banister on both sides side of these stairs. The stairs are carpeted.
- There is a door leading from the stairway as it turns. The doorway is 65 cms wide. Through the doorway there are a further two steps from the left up to the corridor servicing the guest rooms at the rear of the property. The corridor is 91 cms wide.
- The property is centrally heated in the public areas and the first floor bedrooms. The second floor and annexe rooms are heated by electric or storage heating. Temperatures can be adjusted in each room to suit individual requirements.

## **Lounge and Dining Room**

- Guests are welcome to use the bar area and dining room sofa area at any time.
- The dining room chairs are upholstered in leather, straight backed without arms. The flooring is carpet.
- A selection of local information leaflets and magazines are available in the bar area.
- Breakfast and evening meals are served in the dining room.
- We are licensed for the sale of alcohol

## **Bedrooms**

- Bedrooms within the main building are on the first and second floor. There are no grab rails or bathing aids.
- There are en suite facilities in most rooms consisting of a shower, WC and wash basin. One of the single rooms and the family room have private facilities on the same landing very close or next to the bedroom.
- Well stocked hospitality trays and bottled water are provided. Fresh fruit on arrival and fresh milk is supplied in all rooms. The superior bedrooms have speciality coffees and chocolates. All rooms have complimentary toiletries.
- We also provide a hair dryer and a selection of magazines.
- Our beds are made with synthetic duvets and pillows. All linen is one hundred per cent Egyptian cotton.
- Spare pillows are available in each room. Blankets are available on request.
- There is a minimum of wardrobe, chest of drawers, full length mirror in each room. Some rooms have dressing tables or desks.
- Most of our bedrooms are not large enough to accommodate additional seating.
- There is a folder in each bedroom which contains further information about the property and facilities offered.

### **Bedroom 2**

- Bedroom 2 is on the first floor at the rear of the property. It is accessed by ascending the first flight of stairs (7 Total steps each 17 cms high) through a doorway and up two more steps. The doorway to the room is 69 cms wide.
- This room has a 3ft single bed with access from one side
- There are no steps between the bedroom and en-suite shower room.
- The en-suite door is 78 cms wide. The room has vinyl flooring. The sink is a hand sink. The shower cubicle has a step 10 cms high to enter.

### **Bedroom 4**

- Bedroom 4 is on the first floor to the rear of the property. It is accessed by ascending the first flight of stairs (7 Total steps each 17 cms high) through a doorway and up two further steps. Room 4 is at the end of this corridor. The doorway to the room is 65 wide
- There is an en-suite shower room. The door is 85 cms wide. The floor is vinyl. The sink is a hand sink. There is a step up into the shower 15 cms high.
- This room has a standard double bed accessed from both sides.
- There is a high backed leather upholstered chair in the room.
- The flooring is fitted carpet

### **Bedroom 6**

- Bedroom 6 is on the first floor. It is accessed by ascending the first flight of stairs (16 steps in total each 17cms high).

- The bedroom door is 62 cms wide.
- There is an en-suite shower room. The doorway is 68 cms wide. The flooring is vinyl. There is a step 15 cms high into the shower.
- The bed is a standard king size and can be accessed from either side
- There is an upholstered armchair in the room.
- The bedroom flooring is fitted carpet

### **Bedroom 7**

- Bedroom 7 is on the first floor. It is accessed by ascending the first flight of stairs (16 steps in total each 17 cms high) across a landing and through a doorway 80 cms wide into a small hallway. The room is to the left hand side through a doorway 76 cms wide
- There is an en-suite shower room. The door is a sliding one which slides to the left. The width is 70 cms wide. The flooring is vinyl.
- There is a step 22 cms high into the shower
- The bed is a super king size that can be accessed from either left or right side.
- There is a bedroom chair with upholstered seat and ornate carved wood back .
- The bedroom flooring is fitted carpet

### **Bedroom 9**

- Bedroom 9 is on the first floor. It is accessed by ascending the first flight of stairs (16 steps in total each 17 cms high) across a small landing and through a door 73 cms wide into a small hallway. The room is on the right hand side through a doorway 76 cms wide.
- There is an en-suite bathroom with roll top bath, sink and toilet. There is no shower but there is a shower attachment on the bath which is the 'telephone type'.
- The bathroom and bedroom are fitted carpet.
- The bed is a super king size bed and can be accessed from the left or right hand side.
- There is a bedroom chair with upholstered seating and carved wood back.

### **Bedroom 11**

- Bedroom 11 is on the second floor. It is accessed by two flights of stairs. There are 32 steps in total, each step is 17 cms high. There are 16 to the first floor landing and then a further 16 to the second floor landing. The 16 stairs to the second landing curve around to the right and are steeper than the first flight. There are hand rails on both sides of the stairs.

- The room is to the left hand side of the landing the access area to this room narrows to 65 cms wide before entering through the doorway which is 69 cms wide.
- There is an en-suite shower room. The door is a sliding type that slides to the right hand side. The doorway is 60 cms wide. The flooring is vinyl. There is a step 18 cms high into the shower.
- There is a super king size bed that can be accessed from the left or right hand side. There is limited space at the right hand side, 135 cms.
- There is a leather upholstered high backed chair and a desk in the room.
- The bedroom flooring is fitted carpet.

### **Bedroom 12**

- Bedroom 12 is on the second floor. It is accessed by two flights of stairs. There are 32 steps in total, each step is 17 cms high. There are 16 steps to the first floor landing and a further 16 to the second floor landing. The 16 steps to the second floor landing are steeper than those to the first floor landing and curve around to the right. There are hand rails either side of the stairs.
- The bedroom is across a small landing on the left hand side, the landing narrows to 88 cms wide before entering the room. The doorway is 68 cms wide.
- There is an en-suite shower room. There is a step 27 cms high to enter the shower. The flooring is vinyl.
- The bed is a standard double size and can be accessed from the left or right hand side.
- The bedroom flooring is fitted carpet.

### **Bedroom 14**

- Bedroom 14 is on the second floor. It is accessed by two flights of stairs. There are 32 steps in total, each step is 17 cms high. There are 16 steps to the first floor landing and a further 16 to the second floor landing. The 16 steps to the second floor landing are steeper than those to the first floor landing and curve around to the right. There are hand rails either side of the stairs.
- The bedroom is directly across the landing. The doorway is 65 cms wide. The bed a standard single 3 foot wide and accessed from the left and right hand side.
- The flooring is fitted carpet
- This room has private shower room facilities directly across the small landing. We provide a showering robe.

- The private shower room doorway is 55 cms wide. The shower has a step 15 cms high to enter. There is limited space between the shower door and the wall of 70 cms. There is a toilet and small hand sink. The flooring is vinyl.

### **Bedroom 15**

- Bedroom 15 is situated on the second floor. . It is accessed by two flights of stairs. There are 32 steps in total, each step is 17 cms high. There are 16 steps to the first floor landing and a further 16 to the second floor landing. The 16 steps to the second floor landing are steeper than those to the first floor landing and curve around to the right. There are hand rails either side of the stairs.
- This room is classed as a family room. The doorway is 69 cms wide. There is a standard double bed and good quality pine bunk beds in the room. The double bed can be accessed from the left and right hand side. The bunk beds are against a wall and can therefore only be accessed from one side. There are fixed ladders to the top bunk and safety rails. Please note we do not allow persons over the age of twelve to sleep in the bunk beds.
- This room is heated by a fan assisted heater and can be controlled independently by a thermostat on the wall by the heater.
- The flooring is fitted carpet
- This room is not full en-suite but has private facilities. There is a large bathroom next to the bedroom with bath and electric shower over the bath sink and toilet.
- The bathroom door is directly to the left hand side of the bedroom door. The doorway is 69 cms wide. The bath is a standard size. The shower over the bath is on the right hand side above the taps. There is a glass shower screen that opens outwards from the bath to allow access into the bath. There is a rubber shower mat for use. There are no grab rails. The bath is 56 cms high.
- The flooring is laminate wood.

### **Additional Information**

- There are fire extinguishers on each floor. There are break glass fire points by the front and back doors to the property and on the first and second floor landing.

- In the event of a fire the claxons will automatically sound. Please advise us if you have a hearing impairment and might not hear this.
- The building can be evacuated via the rear door to the property.
- We do not permit smoking in any areas of the property or the courtyard. You may smoke at the front or rear of the property.
- We are happy to cater for special diets or any particular likes or dislikes. Please advise us of these before your arrival.
- We are happy to refrigerate any medication. We can also keep any perishables in our fridge for a limited period.
- There is Wi Fi wireless internet access throughout the building. This is free of charge.

### **Contact Information**

- **Address:** The Bromley 63, Apsley Road, Great Yarmouth NR30 2HG
- **Telephone/fax number:** 01493 842321. When we are away from home this number is diverted to our mobile phone.
- **Mobile Phone:** 07786185464
- **E-mail address:** info@bromleyhotel.co.uk
- **Website:** www.bromleyhotel.co.uk
- We are open all year but do take occasional days off.

### **Future Plans**

- Upgrade of existing en-suites and bedrooms
- Replacement of some windows requiring maintenance
- Conversion of room 4 en-suite shower to large bathroom

**If you require further details or have any comments about the services we provide do not hesitate to contact us.**